

John Walton

Personal Information

Full name: John Noel Walton
 Marital status: divorced (1991)
 Nationality: Australian
 Place of Birth: Nambour, QLD
 Parents: Dorothy and Ernest Walton

Objectives and Preferences

I intend to continue working from my home base at Beerwah to provide on-site technical support for customers in the Sunshine Coast to Brisbane Northside areas.

I am keen to add to my comprehensive understanding of PC hardware and software setup/troubleshooting.

Employment History

Sep. 2011 - Current	Computer Technician	Self-employed
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- From Aug. 2011 to Feb. 2012 I have I have been getting few jobs via PC Solutions (less than two per week), after a key manager left PC Solutions in July 2011.
- In September to December 2011 I began my own advertising strategy, and developed a customer management system.
- My 'private' job-rate has increased to ten per week, or more, while the PCSol job-rate has not yet improved.
- Most 'private' customers call my mobile phone, while PCSol sends an SMS to my mobile phone.
- My 'private' customers pay by cash or cheque, or directly into my bank account.

Aug. 2006 – Sep. 2011	Computer Technician	Personal Computer Solutions and Tuition, Brisbane (PCSol)
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- Late in August 2006 I started work with PCSol as a Computer Technician (sub-contract).
- PCSol office staff handle customer enquiries and post my jobs on PCSol's website. The office also sends me an email, and a text message to my mobile phone.
- I then deal directly with the customer to arrange a time, perform the work, and collect payment (usually the customer pays by cash, cheque, or credit card upon job completion).
- As each job is completed I enter the details into PCSol's web application, which records the details and generates an invoice/receipt for the customer.

Feb. 2005 – Aug. 2006	Web Developer	Transport Safety Services, Buderim (TSS)
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- In February 2006 I began part-time work with TSS to develop an interactive web application (app.).
- TSS required the app. to provide access for clients and their users to TSS' motor vehicle and heavy machinery tracking and messaging services.
- The app. is an Active Server Pages (ASP: server-side VBScript, client-side JavaScript, HTML, CSS, MS Access databases) app. hosted on a Windows 2003 Internet server.
- I used an Object-Oriented Database Design methodology to model and develop structures for the MS Access relational databases used by the app. for data storage.
- At present the app. comprises several publicly accessible pages, two sections (each several pages) providing access (after login via <http://www.alerta.com.au/>) for authorised users to TSS' services, and an administration section for database management and other purposes.

Oct. 2004 – Jun. 2005	Instructor	Sunshine Sixty and Better, Maroochydore (SSB)
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- In October 2004 I began voluntary work at Sunshine 60 & Better (SSB) as a computer instructor.
- Initially the work involved gathering recycled components and setting up a small (six seat) Windows 98 computer network.
- Once the computers were ready (mid Nov. 05) I began teaching two classes each, of up to six elderly people, three days per week, using class notes I wrote as required.
- During April 2005 SSB management engaged a volunteer assistant to work under my supervision.
- In mid June 2005 I handed over to the assistant and discontinued the SSB voluntary work.

Jan. 2003 – Oct. 2004	Partner	Dynamix Information Systems, Sunshine Coast
<ul style="list-style-type: none"> • Early in 2003 I participated in a training course at Sarina Russo Job Access (Maroochydore) under the New Enterprise Incentive Scheme (NEIS). • From March to November, 2003, I worked as a partner at starting Dynamix Information Systems under NEIS. • In November, 2003, the partners discontinued Dynamix Information Systems for financial reasons. • From December 2003 to October 2004 I was unemployed and looking for work, but continued to develop a Visual Basic / MS Access database application for stock control in plant nurseries (from Dynamix Information Systems) in my spare time. 		
1976 – Jun. 1999	Self-employed	Walton Welding Service, Beerwah
<ul style="list-style-type: none"> • Before University I operated my own business designing, fabricating, and maintaining machinery. • The business required skills in: hydraulics, electrical equipment, engines & drivetrains, irrigation systems, sheet metal work, fibreglass and aluminium boat repairs & modifications, etc.). • When farming around Beerwah declined drastically in the 1990s I decided to go to University. 		
1976	Motor Mechanic	Fig Tree Garage, Beerwah
<ul style="list-style-type: none"> • Duties were servicing & repairs to cars, trucks, tractors, lawn mowers, chainsaws, etc., working alone while the owner (a friend) recovered from serious road accident injuries. 		
1975	Spare Parts Manager	Neucom Motors, Landsborough
<ul style="list-style-type: none"> • This job was for twelve months to create a card file system to correct several serious management & accounting problems caused by the previous <i>ad hoc</i> approach to spare parts inventory handling. 		
1973 – 1975	Spare Parts Assistant	Beerwah Motors, Beerwah
<ul style="list-style-type: none"> • Beerwah Motors was a medium sized motor dealership with a large inventory of spare parts and accessories (about 25,000 part numbers) using a card file inventory system. 		
1973 (Apr – Oct)	Owner-Driver	Ringrose & Card Parcel Express, Brisbane
<ul style="list-style-type: none"> • My Army time cured me of the city rat-race; I sold the parcel run and returned to Beerwah. 		
1971 – 1973	National Serviceman	Department of Defence (Army)
<ul style="list-style-type: none"> • I was conscripted in 1970 and trained in the Corps of Signals as a Storeman (Technical). 		
1969 – 1971	Owner-Driver	Ringrose & Card Parcel Express, Brisbane (R&C)
<ul style="list-style-type: none"> • The parcel run involved two round trips per day from R&C's Fortitude Valley depot to the Sandgate/Brighton area. 		
1968 – 1969	Engine Reconditioner	Dalby Engine Reconditioners, Dalby
<ul style="list-style-type: none"> • I trained and worked as a cylinder head reconditioner and engine assembler. 		
1967 – 1968	Workshop Labourer	Walsh and Ford Engineering, Dalby
<ul style="list-style-type: none"> • My duties included cutting, grinding, drilling, and welding steel components for farm machinery. 		
1966 – 1967	Farm Labourer	E.J. & D.J. Walton, Kallangur
<ul style="list-style-type: none"> • After completing High School in 1966 I worked on my parents' pineapple farm for several months. 		

Education

1999 – 2002	University of the Sunshine Coast (USC)	Sippy Downs
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Bachelor of Business (Information Systems) short title: “BBus(InfSys)”.

Business Core Courses (first year): Information and Technology, Introduction to Economics, Accounting for Non-accountants, Business Law and Ethics, Managing the Organisation, Marketing Theory and Practice, Communication and Thought, and Applied Research Methods.

Information Systems Major: Data Modelling, Information Systems in Business, Systems Analysis & Design, Business Programming, Advanced Systems Analysis & Design, Advanced Business Programming, Electronic Commerce, and Issues in Information Systems Management.

Marketing Electives: Consumer Behaviour, Promotions Management, and Services Marketing.

Communication Electives: Critical Reasoning, and Writing for the Web.

Computer Based Art and Design (CBAD) Electives: Introduction to CBAD, Electronic Media A & B (two courses), and Graphics Imaging A.

1963 – 1966	Caboolture State High School, years 8 to 10 (Junior)
1956 – 1962	Beerwah State Primary School, years 1 to 7

Competencies

Hardware: advanced skills in PC assembly, repair & troubleshooting, CMOS & BIOS issues, printers, scanners, modems, etc. Advanced knowledge of hard disk drive management.

Software: advanced Windows skills from MSDOS to XP (incl. installation, networking, troubleshooting, etc.). Advanced skills in Visual Basic, MS Office, FrontPage, Dreamweaver, PhotoShop, Illustrator, PaintShopPro. Highly developed skills in troubleshooting and resolving Windows problems (viruses, spyware, etc).

Internet: well above average understanding of how the Internet works and how to use the Internet to advantage. Experience developing, promoting and managing websites since 1998.

Communication: highly developed skills in interpersonal communications from many years contact with people from other nations.